

08-31-01

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08/30/01

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BOX PATENT APPLICATION

Honorable Commissioner of Patents and Trademarks
 Washington, D.C. 20231

Date: August 30, 2001

Attorney Docket No.: DAVOX-173XX

j1050 U.S. PTO
 09/943587
 08/30/01

Sir:

Transmitted herewith for filing is the patent application of:

Inventor: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit Data
to a Telephone Call Using Automatic Number Identifiers

Enclosed are:

- [x] Declaration and Power of Attorney (original signature)
 [x] Assignment Recordation Form Cover Sheet
 [x] An Assignment of the invention to: Davox Corporation
 [] A Certified copy of a _____ application
 [] Citation of Art including 0 references
 [x] 4 sheets of informal drawings (one set)
 [] Other:
 [] Continuation-in-part application of application Serial No. _____,
 filed _____
 [] _____ is hereby appointed Associate Attorney by:
 Registration No.: _____

Attorney of Record: Daniel J. Bourque
 Registration No.: 35,457

CLAIMS FILED:	MINUS BASE:	EXTRA CLAIMS:	RATE:	BASIC FEE:
10				\$710.00
Independent 4	- 3	= 1	x \$80.00 =	\$ 80.00
Total 19	- 20	= 0	x \$18.00 =	\$ 0.00
[] Multiple Dependent Claims (1st presentation)			+ \$270.00 =	\$ 0.00
SUBTOTAL FILING FEE				
Small Entity filing, divide by 1/2.				
TOTAL FILING FEE				\$790.00

- [] Applicant claims small entity status (\$1.27)
 [X] The filing fee has been calculated above; check No. 9603 in the amount of \$830 is
 enclosed; specifically \$790 for filing fees and \$40 for assignment fees.
 [] The filing fee will be submitted at a later date.
 [X] The Commissioner is hereby authorized to charge payment of any additional filing
 fees under \$1.16 associated with this communication or credit any overpayment to
 Deposit Account No. 02-3285.

SUBMIT IN TRIPPLICATE

Attorney of Record: Kevin J. Carroll, Esquire
 Registration No.: 36,384

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Chockalingam Arunachalam
Filed : August 30, 2001
For : System and Method for Associating Interactive Voice Response Unit Data to a Telephone Call Using Automatic Number Identifiers
Attorney's Docket : DAVOX-173XX

Express Mail Mailing Number - EL598636543US
Date of Deposit - 08/30/2001

I hereby certify that the following items are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and as addressed to BOX PATENT APPLICATION, Commissioner of Patents and Trademarks, Washington, D.C. 20231:

U.S. Patent application of Chockalingam Arunachalam, entitled System and Method for Associating Interactive Voice Response Unit Data to a Telephone Call Using Automatic Number Identifiers, consisting of

Specification includes:

PP 1 through 16 of Detailed Description;
PP 17 through 25 of claims 1 through 19; and
PP 26 of Abstract

Drawings as follows (one copy informal): First sheet of Fig. 1; Second sheet of Fig. 2; Third sheet of Fig. 3A; and Fourth sheet of Fig. 3B.

A Declaration and Power of Attorney; a cover letter in triplicate; and an Assignment of the invention and application for recording of Chockalingam Arunachalam to Davox Corporation comprising 2 pages with a cover letter in triplicate; and an additional \$40.00 included in check number 9603 to cover the Assignment recording fee.

The above items are deposited with signatures and dated by the filing attorney as appropriate.


Wendy A. Antonelli